

VICTORIA  
HOSPITAL  
WOMEN'S DAY  
CELEBRATION

**6 AUGUST 2024**  
**New Training Center**



# PURPOSE OF THE EVENT

- South Africa commemorates Women's Month in August as a tribute to the more than 20 000 women who marched to the Union Building on the 9<sup>th</sup> of August 1956 in protest against the extension of Pass Laws to women.
1. **Departmental nominee**- a woman in your department who is considered to be **Influential**, should be a woman that when she walks in, she **lights up the mood**. She is **dedicated, caring, committed** and **remarkable** in her own way.
  2. **Victoria Hospital Woman of the Year**- A woman who is doing **remarkable work** and deserves a special honour. **Resilient, goes beyond the normal call of duty, caring, innovative, uplift others, courageous and exceptional in her work.**

# GIFTS SPONSORED BY THE STAFF DEVELOPMENT FUND

- Winner Woman of the year- Hamper, A gift Voucher R1000 & Certificate signed by Dr Keith Cloete,
- Departmental Women- Flowers, A cup, Certificate signed by Dr Keith Cloete,
- All Victoria women received a “Victoria hospital personalized Chocolate”



## CERTIFICATE VICTORIA HOSPITAL WOMAN OF THE YEAR 2024

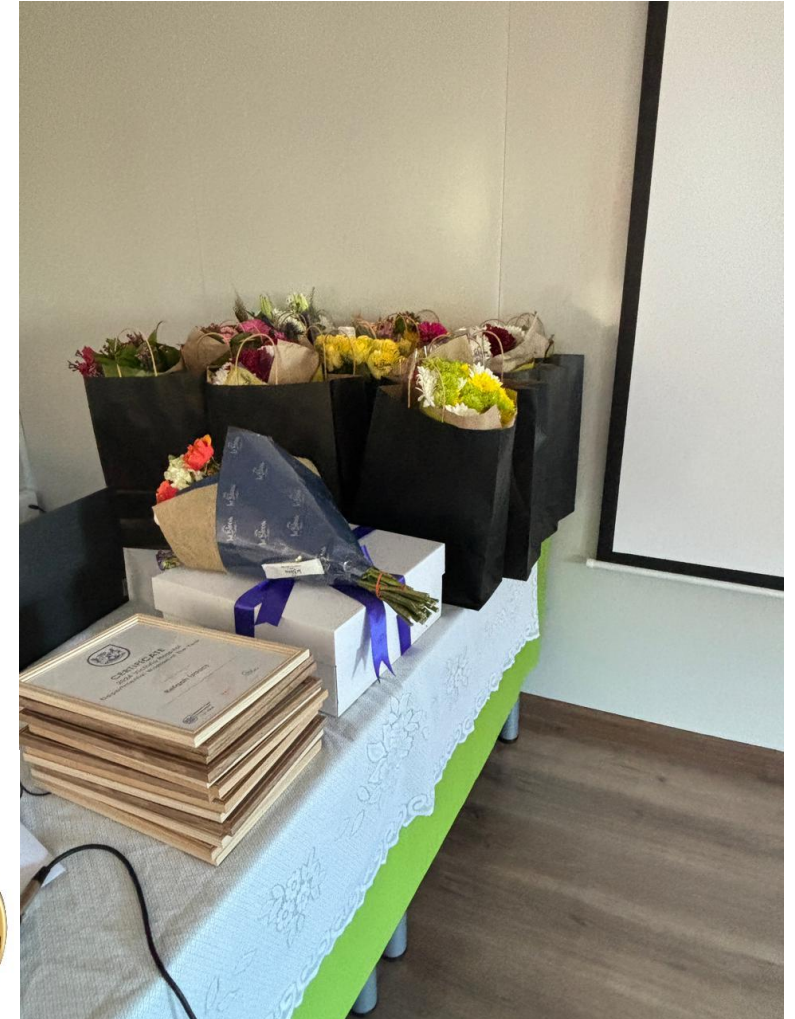
It is hereby certified that

**Melika Chiswell**

Is awarded a certificate of Victoria Hospital Woman of the Year 2024



Date: \_\_\_\_\_  
Minister / HOD  
Department: \_\_\_\_\_



# Who was the Judges ?

Dehran Swart (Victoria Hospital  
Facility Board Chairperson)

Dr Ben Van StormBroek

Ms Nusrit Allie (Pharmacist  
Manager)

Dr Tumi Mabogoane

Victoria CEO  
Jonathan  
Vaughan &  
Chairperson of  
the Hospital  
Facility Board  
Dehran Swart



# MEET VICTORIA HOSPITAL 2024 WOMAN OF THE YEAR Ngwanya

I believe that she is the best choice for this award because she consistently displays our departmental values of caring, respect and responsiveness etc., and Batho Pele principles in public service. I work with Ms. Ngwanya very closely in the Admissions / Reception department and strongly believe she's a prime candidate for this award because of her relentless contributions to Victoria Hospital and the community. Ms. Ngwanya skills are numerous and impressive, and she continues to amaze me with skills and the following personality traits like:

- Patient: She is very patient with patients and staff. She is patient facing and deals with all the Internal Stakeholders of the business. Some patients take longer to finish simple task because of severity of their illnesses e.g. during Admissions, some even take longer to take out the required documents for Admissions and complete an admission form. But she will always wait patiently with a smile to escort patients. Always calm when dealing with patient outburst and frustrated staff due to Reception influx, especially on busy clinic days.
- Compassion: Even when caring for verbal abusive or frustrated patients and staff, she always remains empathetic and understanding as a Victoria Hospital patient facing



## Sr Eunice Colane- Clinical Training Center

- **Sr Eunice Colane** ( Clinical Training-winner)
- for her commitment to doing her job excellently and for the extra love and care she shows the students under her care. For being willing to take up the additional role of orientating the foreign elective students and doing it really well.



# CLEANING

## Felicity James

**Felicity James** Housekeeper in SMF. She's like a mother to us cleaners, willing to help anytime when help needed. And always easy to listen to our problems it doesn't matter if it's personal or work problem. Kind, loving person and hard worker.

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# SCM & FINANCE

**Cecilia Dyini**, she is such a strong and motivated individual who inspires others and at times forget about herself she loves her team and always see the good in others she lets us shine and stands next to us instead of Infront. She always has the best interest of her department at heart prays and motivates her team on a spiritual level we truly appreciate her in everything. Always steals our hearts with a sweet gesture and surprise. Not everyday we meet people that put the smiles of others before hers and respects your space but there if you need her. She is such a delicate soul that is soft and loveable, fun and a team player always. I just love working with her and would not change her for any reason at all. Her approach is gentle and understanding you can speak to her about anything and she will listen with no judgement.



# Nursing

Ms Dubru has encouraged stronger team building measures within her team, to help build better managers, with the hopes that it filters down to ground level. This is evident in the daily 15 minute bed huddle she instituted, whereby all disciplines and units come together to discuss the current situation of the hospital.

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She is faces challenges head- on, and one can almost see her working through various options in her mind, before answering a difficult or aggressive member. Ms Dubru encourages the people she works with, including myself to commit to personal development and travel.



# OPD

**Sr Gail Jones:** She is a wonderful woman as manager she's always professional and respectful, She is Intelligent and overall, she's the best manager.

Sr Jones is kind towards the patients always have their best interest at heart, and always go the extra mile to make their experience the best when visiting OPD She loves organizing events and she's brilliant at it,



# OPD

**Tania Davids:** She is a great asset to the department of OPD, she is resilient, passionate and her leadership skills are admirable. She is motivated and recently completed her Degree in Public Management. She is passionate and very inspiring.



## MANAGEMENT

- **Melika Chiswell** she is an amazing woman, strong and resilient over and above her incredible work that she has been doing at the hospital of Improvement specialist. Melika she is always available to assist and provide the support when possible. I found her to be a woman filled with wisdom and knowledge. She is passionate and always goes beyond to be there for the next person. **Melika** enjoys reading and sharing knowledge. I regard her as multiplier and the person who always see good in another person. She doesn't judge or undermine people because of your position or title. She is amazing individual. The incredible feedback received about her improvement specialist it's a testament of who she is.



# FOOD SERVICES

**Sandra Bailey** she is strong woman who doesn't allow anything to shake her. She is loving and caring person. She advocate for justice.

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# CAFÉ

Shaney Moses **Tuck-shop For Hospital.**  
She is very creative, friendly, serve with a smile and always ensure the staff receive their best meal. She serves with excellence, and she even deliver the food to your office.

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# Finance

I Have come to know this remarkable woman over a period to be one of the strongest most admiral people she is truly one of kind and not someone you meet every day. She extends a helping hand even if she herself needs help never rejects anyone when help is needed. One of most trustworthy people I have come across in my lifetime ( she knows how to keep a secret) She is an inspiration to me regardless of what life holds she thought me in the end we will make it through never to give up keep on persevering no matter what life throws at us. Have faith in the unknown and keep showing up. I could write a ten-page motivation expressing my thoughts just being in a presence lightens up my day. She has this favorite fraise that she always says " if its not about me then I'm not interested" the lesson I took from that is put yourself first always and don't let people tell you otherwise.



# TCC

- Dr Esme Swanepoel She is a kind person and cares deeply for others. (one can note this in the type of work she does and in how she does her work).She is thorough in her work and leave no loose ends. She makes sure that the patient is on their way to recovery in every aspect: physically, emotionally, mentally, and safety-related.
- Her notes are detailed and complete with a clear plan. (and importantly, her notes are also legible)
- She has patience when teaching and uses motivation.
- And indeed, when she walks into the Centre, you know she walked in. Everybody is happy to see her, she has an infectious smile and cultivates an environment of safety, for staff and patients. She is wonderfully friendly and very kind.



## Physio Refqah Isaacs

she is passionate, she cares deeply about her patients, always open to her other people opinions. She is passionate about her work and very determined and does her work with excellence.

She has implement changes in her department such as: Improving student orientation that saved time and helped other students feel more comfortable when they start at Victoria. She reorganized her team and how they work with the wards that has increased time they can give to their patients. Changing from a once off cardiac health session to spending extra time and attention on rehabilitating the patients with amputations. She strive for the best for her patients. Refqah she is a true leader who also develop relationships with other clinic team in the hospital.



# Meet all the Nominated Women

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# WOMEN OF VICTORIA

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What a Beautiful  
Day it was!!

